

BUSINESS APPLICATION



CONTACT NAME: _____ EMAIL ADDRESS: _____

PHONE # : _____ FAX #: _____

BUSINESS NAME: _____

DBA: _____ WEBSITE: _____

TYPE OF BUSINESS: _____ YEAR FOUNDED: _____

BUSINESS STRUCTURE: SOLE OWNERSHIP PARTNERSHIP CORPORATION RETAIL STOREFRONT: YES NO

PRINCIPAL'S NAME: _____ PRINCIPAL'S PHONE: _____

SERVICES OFFERED BY YOUR BUSINESS: LASER ENGRAVING ROTARY ENGRAVING SANDBLASTING SUBLIMATION
 UV PRINTING SCREEN PRINTING EMBROIDERY

BILL TO ADDRESS: _____

CITY: _____ STATE: _____ ZIP: _____

SHIPPING NAME (IF DIFFERENT): _____

SHIP TO ADDRESS: _____

CITY: _____ STATE: _____ ZIP: _____

IS SHIPPING ADDRESS RESIDENTIAL?: YES NO DOES SHIPING ADDRESS HAVE A SHIPPING DOCK?: YES NO

IS SHIPPING ADDRESS IN A LIMITED ACCESS / HIGH DENSITY AREA: YES NO

DOES YOUR COMPANY HAVE A VALID BUSINESS LICENSE FOR RETAIL SALE OF AWARDS: YES NO

STATE RESALE TAX#: _____ FEDERAL ID# / SS#: _____

***** Please include copies of your business license and sales tax certificate with this application! *****

ACCOUNT AGREEMENT

Applicant's signature certifies that he or she holds a valid state resale tax id. He or she will resell the merchandise and that he or she will be purchasing from PDU CAT under this resale certificate in the form of tangible personal property in the regular course of his or her business operations, and he or she will do so prior to making any use of the item(s) other than demonstration and display while holding the item(s) for sale in the regular course of his or her business. He or she understands that if he or she uses the item(s) purchase under this certificate in a manner other than as just described, he or she will owe use tax based on each item's purchase price or as otherwise provided by law.

Applicant's signature attests accuracy of above information, financial responsibility, ability and willingness to pay our invoices in accordance with our terms. Applicant agrees to pay reasonable attorney fees plus interest in cases of default in payment in compliance with terms. Applicant agrees that all sales shall be deemed to have been made, and jurisdiction and venue for any legal action instituted for collection, thereupon, shall be vested in the county of Shelby, state of Tennessee, in the appropriate courts thereof. Applicant waives personal service, and consents that service of process shall be made by certified mail, return receipt requested, addressed to the above billing address.

A credit card is required for new accounts. We will contact for your credit card information while processing your first order.

PRINTED NAME OF PERSON SIGNING: _____

SIGNATURE: _____ DATE: _____

Please return application and tax documents by fax to **866.507.5962** or email to **orders@pducat.com**

PDU CAT, Inc. • 7920 Stage Hills Blvd., Memphis, TN 38133 • 800.800.7711 • www.pducat.com

TERMS & CONDITIONS



MINIMUM ORDER

A \$5.00 handling charge will apply for all orders less than \$20.00.

PRICING & SHIPPING POINT

PDU CAT reserves the right to change prices without notice. All prices are FOB PDU CAT warehouse. No discounts allowed.

BUSINESS APPLICATION & CREDIT TERMS

New accounts must fill out a business application with all required information and provide an approved major credit card. Once approved to purchase from PDU CAT, customers may place orders which will be billed to the card on file. After 90 days of history, firms desiring an open account may apply for those terms. Please allow up to 30 Days for credit approval.

A service charge of 1.5% per month may be charged for any invoices not paid within established terms, in addition to reasonable attorney's and/or collection fees in the case of default in payment. A \$50.00 fee will be charged for all returned checks.

CREDIT CARDS

Payment is due at the time of order. Payments made by credit card after the date of invoice will be accepted for a 2% convenience fee.



INTERNATIONAL ORDERS

International orders may be paid in advance or by Irrevocable Letter of Credit containing the words "FOB Memphis, TN, USA", "NVOCC Bills of Lading acceptable" and "All Banking Charges are for Buyers' (Applicant's) Account". Please contact our Memphis office for additional terms and requirements.

ADD-ON ORDERS

Your order is processed as rapidly as possible after receipt; therefore, add-on items will require the creation of a new order subject to order minimums and prices according to quantities ordered.

BACKORDERS

All backorders will be shipped as merchandise is available unless previously cancelled by customer.

SHIPPING FEES

Liftgate, COD, and rural / residential delivery fees will be at customer expense.

DOUBLE BOXING

A \$2.00 fee will be charged for all boxes when double boxing is requested.

DROP SHIPMENTS

Each order shipped to one address and billed to another will be priced

according to the unit quantities contained in each shipment. A \$5.00 fee will be charged for each drop ship location.

SPLIT SHIPMENTS

Orders which request multiple shipments or carriers will be priced as multiple orders; each according to the unit quantities contained in each shipment.

FREE FREIGHT

Each shipment of components totaling \$249 or more, exclusive of transportation charges, will be shipped FREE by a carrier of our choice to one location in the 48 contiguous states. Liftgate, COD, and rural / residential delivery fees will be at customer expense. This Free Freight policy includes backorders. This policy does not apply to any foreign shipments or shipments in compliance with customer requests for method or carrier. All merchandise is shipped FOB PDU CAT warehouse.

INSURANCE

All packages shipped via UPS are automatically covered for up to \$100.00. Customer must advise at the time of order if additional insurance is required. The insurance fee will be paid by the customer.

MARBLE

PDU CAT is not liable for damage when marble is sent by any method other than truck or will call.

WARRANTY

PDU CAT offers only a LIMITED WARRANTY on products it manufactures (no other warranties are made, nor are any warranties made with respect to products offered for sale but not manufactured by PDU CAT) and places LIMITATIONS ON LIABILITY with respect to all of the products it sells. For a copy of these terms and conditions, please contact PDU CAT or refer to the front of your PDU CAT Invoice.

ADJUSTMENTS & RETURNS

Written authorization for return of merchandise must be obtained prior to our acceptance. Returns for credit or exchange are subject to a 20% restocking charge. Returns must be made within 30 days after receipt of merchandise. Any exceptions to this policy will be subject to an additional restocking fee of 10% per extra month. All returns must be in saleable condition and in original packaging. Custom products are non-returnable.

CLAIMS & DAMAGE

PDU CAT is not responsible for damage suffered in transit or in storage. Before accepting goods from carrier examine the shipment carefully. It is your responsibility to have the freight bill marked, noting any physical damage or shortage. Without this evidence, it is impossible to file a damage or shortage claim with the carrier. Claims for damage or shortage by common carrier must be filed within five (5) days of delivery. No deductions from remittance are allowed unless permission is granted by PDU CAT.

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